

John B. Troost, 2nd Vice President
LA County Commission on Disabilities

Subject: 9-21 LACCoD Meeting - ASI Monthly Report for the Board Meetings held on August 22, 2016

Item # 1 # 2. I have never mentioned these items in the past, but this time we did conduct the Election of Board Officers out in the MTA Board Chambers before retreating back into a room where we conduct our Closed Session, which mainly consists of possible legal and personnel matters that might affect Access Services in one way or another. The election was held and Access Director Nalini Ahuja, the METRO Representative, was elected as the new Chairperson of the Board. She is the Executive Director and Chief Financial Officer at LA Metro. She replaced Access Director Doran Barnes who has been the Chairperson since I started in 2012. Access Director, Vice Chair Delores Nason was re-elected. For Treasurer, we elected Access Director Kim Turner who is the Chief Director of Torrance Transit. She replaces Director Martin Gombert of Palos Verdes Transit who has been Treasurer since I began. Theresa DeVera was also re-elected as Secretary.

Item # 5. This months' Superior Service Award was given to Marie Michelle, a driver for Global Paratransit that handles the Southern Service Area.

Item # 7. The reports from ex-Officio members were very short there was no one there from Transportation Professionals Advisory Committee (TPAC). Chaplin Dov Cohen from the Community Advisory Committee (CAC) announced that his term as Chair was expiring and the elections were taking place the following day and that we should expect someone new next month.

Item # 8. There were three Public Comments A. was a complaint of the new Access waiting stands with benches for Access riders to use in Public Locations, the only problem according to the commenter, is that the benches are too far from the actual pickup points. The second comment was regarding Regional Center clients who are always being picked up late which adds to scheduled treatment delays for Staff as well as clients that do not use Access. The third was a comment that was received by the Commission office concerning a rider needing to take her power chair to her Physical Therapist for further evaluation and training purposes. In doing this she was immediately called in by C.A.R.E. Evaluators for a re-evaluation, for Access ridership and was denied her eligibility based on her increased mobility because of the Power chair. Of course there will be an appeal. This is a concern for me, and others with power devices. Just spending half of the day going to different offices in the building my battery is half used. If I used the fixed route system, I might not make it up the hill to my house at the end of the day.

Item # 9. The Consent Calendar: a) Consideration to Approve Board of Directors' Committee Appointments, b) Consideration to Approve Compensation Ranges and Pay

Grade Levels, c) Consideration to Approve City of Arcadia Membership, d) Consideration to Approve Extension of Term for Disadvantaged Business Enterprise (DBE) Consulting Services, e) Consideration to Approve Extension of Term and Increase of Funds - 511 Traveler Information Services Funding Agreement, and f) Consideration to Approve New Policy Regarding Disruptive Conduct. These items were passed.

Item # 10. We confirmed the action made on July 11th in our Special Closed Session meeting to appoint Andre Colaice as the Interim Executive Director of Access Services, dated back to July 11th, as there was no Public Meeting in July.

Item # 11. Due to the large interest amongst the Members of Board, in coming Chair, Nalini Ahuja appointed Doran Barnes, Kim Turner, and Theresa DeVera to develop the process to begin the search for a new Executive Director. These are the major milestones that Access has gone through in the past; a) Establish Board structure for recruitment (subcommittee or full Board) b) Define position and desired attributes c) Establish procurement process for utilizing an executive search firm (if desired) Develop recruitment strategy d) Launch recruitment (advertise, post, etc.) e) Determine candidate screening and selection process f) Conduct in-person interviews with candidates g) Evaluate and select final candidate h) Conduct background and reference checks, and i) Issue offer and negotiate terms of employment. As part of this process, the Board will need to consider what level of involvement staff or external stakeholders will have in the process, i.e. an open process where candidates are also interviewed by staff/stakeholders or a closed process where the Board (or its subcommittee) is the only entity conducting interviews of prospective candidates. The Board was also informed by legal counsel that there is also the option to use the services of an executive search firm as a consultant which would provide support and assistance during this process.

Item # 12. The Antelope Valley Transit Authority has requested that their Free Fare reimbursement cap be renegotiated due to increased TAP Card usage on its local fixed routes.

Items # 13, 14, & 15 Were just very short 'Informational' Update Items on the Customer Service transition, Eligibility Facility Real Estate Acquisition, and Where's My Ride Ap., all of these transitions seem to be moving forward, as expected.